

RESIDENTIAL DRAINAGE PROBLEM FORM



FLOSSMOOR

Welcoming. Beautiful. Connected.

The Residential Drainage Improvement Program was developed to help residents solve their drainage problems in order to keep their properties safe from potential flood damages and to mitigate issues associated with standing water on properties. The program also serves to promote transparency and communication to our residents on how the Village addresses drainage issues.

The intent of this program is to address storm water drainage issues (storm sewer) and not wastewater collection (sanitary sewer) issues. If you feel that you have a storm water drainage problem, please fill out this form and submit it to the Public Works Department. Public Works Staff will contact you to schedule an inspection of the drainage problem to determine what level of assistance the Village can provide to resolve the problem. Please be prepared to provide as much information as available for the inspection. This includes photographs and specific dates of the actual drainage issue. Photographs of the drainage issue are very important for the inspection and evaluation process. If a resident cannot provide photographs, Public Works Staff may be required to wait for a future storm event in order to take the necessary photographs.

For a residential property to be eligible for Village assistance in constructing a drainage improvement to resolve a drainage problem, the property must conform to **ALL** of the following criteria:

1. Standing water must remain in the problem area for more than forty-eight (48) hours after the end of the rain event, **OR** flood waters are impacting a habitable structure or roadway.
2. The drainage problem can't be solved by conventional methods such as regrading portions of the yard to provide positive pitch or removing objects that are blocking the flow of storm water.

Please fill out the following information and submit this form to the Public Works Department, Flossmoor Village Hall, or via email to dlencioni@flossmoor.org. For more information about this program, visit the Residential Drainage Improvement Program webpage located at www.flossmoor.org/581/Residential-Drainage-Improvement-Program. If you have any questions or need additional information, please contact the Public Works Department at (708) 957-4100.

Date: _____

Name: _____

Address: _____

Phone No.: _____

E-mail: _____

Date of Flooding Event(s), if known: _____

Do you have Photographs of Flooding Event(s)? Yes No If yes, please attach

Description of Drainage Problem: _____
